

Job Title	Product Owner
Department	Data
Reports to	Product & Governance Lead
Grade	Grade 5
Purpose & Overview	The Product Owner is responsible for managing the full data product lifecycle, from defining product vision and prioritising backlog items through to delivery and continuous improvement. The role ensures business, user, and organisational needs are met through effective change delivery, working closely with stakeholders to maximise the value of data products and services. The role requires strong leadership, stakeholder engagement, and the ability to translate business requirements into actionable product features and data-driven solutions that support strategic objectives, enhance decision-making, and deliver measurable business value.
Key Accountabilities	Define and communicate product vision and roadmap ensuring alignment with business priorities and organisational objectives. Collaborate with users and stakeholders to understand challenges, identify opportunities, and shape products that address business needs. Identify opportunities for innovation and leverage data and analytics capabilities to improve business processes, performance, and customer outcomes. Prioritise backlog items based on business value, user needs and strategic objectives. Collaborate with cross-functional teams to ensure timely and effective delivery. Manage stakeholder expectations and provide regular updates on progress. Drive the adoption and effective use of Data & Analytics products and services across the organisation. Measure, monitor, and communicate the value, impact, and outcomes delivered by D&A products and initiatives. Ensure compliance with regulatory and governance standards.

Technical Know-How & Skills	Technical Skills - Strong understanding of operational and asset data types, data flows across gas distribution networks, and regulatory requirements within the utilities industry - Ability to interpret business needs and translate them into technical requirements - Knowledge of data governance, data quality, and data management principles Problem Solving - Analytical mindset with strong problem-solving skills. - Ability to manage complexity and adapt to changing priorities Stakeholder Engagement - Excellent communication and interpersonal skills. - Ability to influence and negotiate effectively Regulatory Knowledge - Experience working in data management or governance roles, particularly in regulated industries such as utilities, Finance, healthcare, or government																				
Qualifications	- Advanced Certified Product Owner or willingness to achieve within 6 months (Essential) Previous Experience - Experience of motivating others to deliver business change - Proven senior stakeholder management experience - Delivered programme-level change initiatives - Developed strategic initiatives into Agile change programmes - Experience of delivering business cases and tracking benefits - Experience of engaging key stakeholders to determine current and future value - Experience of measuring product performance and demonstrating return on investment and business outcomes																				
Job Dimensions	<table><tr><th colspan="4">Performance Metrics</th></tr><tr><th>What You Do</th><th>% of Time</th><th>How You Measure Accomplishment</th><th>Who You Measure With</th></tr><tr><td>Define product vision and backlog</td><td>40%</td><td>Clear roadmap and prioritized backlog</td><td>Product & Governance Lead</td></tr><tr><td>Collaborate with teams for delivery</td><td>20%</td><td>Delivery of agreed backlog items</td><td>Delivery teams</td></tr><tr><td>Engage stakeholders and manage expectations</td><td>20%</td><td>Stakeholder satisfaction and alignment</td><td>Business stakeholders</td></tr></table>	Performance Metrics				What You Do	% of Time	How You Measure Accomplishment	Who You Measure With	Define product vision and backlog	40%	Clear roadmap and prioritized backlog	Product & Governance Lead	Collaborate with teams for delivery	20%	Delivery of agreed backlog items	Delivery teams	Engage stakeholders and manage expectations	20%	Stakeholder satisfaction and alignment	Business stakeholders
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	Ensure compliance and manage risks	20%	Compliance with standards and timely escalation	Governance teams
	Working Relationships • Product & Governance Lead: Provide support and enable informed decisions • Data Services Teams: Collaborate for effective delivery of data products • IT & Cyber Community: Ensure alignment and integration of data solutions Competencies • Leadership skills • Excellent communication and negotiating skills • Fostering teamwork • Empowering others • Managing change • Developing others • Managing performance • Persuasive communication and influencing • Customer-oriented • Analytical thinking and problem-solving • Strategic thinking			