

SoLR Levy Team
Consumer Protection and Retail
Markets
10 South Colonnade
Canary Wharf
London
E14 4PU

Wales & West House
Spooner Close
Celtic Springs
Coedkernew
Newport NP10 8FZ

Tŷ Wales & West
Spooner Close
Celtic Springs
Coedcernyw
Casnewydd NP10 8FZ

Telephone/Ffôn: **0800 912 29 99**
Fax/Ffacs: **0870 1450076**
Email/Ebost: enquiries@wwutilities.co.uk
www.wwutilities.co.uk

Date: 18 May 2026

Our reference: NSH/RB/JH/AM

Standard Special Condition A48: Last Resort Supply: Payment Claims and Accounting

Dear Sir/Madam,

In relation to Supplier of Last Resort (SoLR) appointments for the regulatory year 2025/26 and pursuant to Standard Special Condition A48: Last Resort Supply: Payment Claims and Accounting paragraph 11:

- (a) The aggregate amount of allowed revenue derived from increases in charges in pursuance of paragraph 3 is £125,588 as outlined in Appendix 1.
- (b) The aggregate amount of allowed and collected revenue derived from increases in charges in pursuance of paragraph 5 is £nil.
- (c) The aggregate amount of the decrease allowed and collected revenue resulting from decreases in charges in pursuance of paragraph 6 is £nil.
- (d) The aggregate net receipts attributed to WWU and paid by SoLRs in respect of 2025/26 was £1,006,490. The amounts by the SoLR are outlined in Appendix 2.
- (e) The aggregate amount of allowed revenue derived from decreases in charges in pursuance of paragraph 7B is £1,132,078 as outlined in Appendix 1.
- (f) The aggregate amount of allowed revenue derived from decreases in charges in pursuance of paragraph 7D is £nil.

Allowed revenue for 2025/26 was -£912,317 which equals the net amount outlined in Appendix 2 (i.e., (d) above being the sum of (a) and (e) respectively) and a prior period true-up of £94,173. The amount paid to customers in 2025/26 via negative charges was -£899,399 and therefore there has been an under distribution of £12,918 which will be adjusted through 2026/27 and 2027/28 unit rates.

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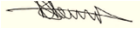
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Registered in England and Wales number 5046791

Should you wish to require any further information on this matter, please do not hesitate to contact us.

Yours faithfully,



Neil Henson
Chief Financial Officer
Wales & West Utilities Limited

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Appendix 1

The Authority made the following Supplier of Last Resort (SoLR) appointments:

<u>Supplier of Last Resort (Positive claims)</u>	<u>Supplier</u>	<u>Appointed from</u>	<u>Notice of Claim</u>	<u>Submitted to WWU</u>	<u>Value of LRSP Claims¹</u>
E.ON Next Energy Ltd	Enstroga Ltd	03/10/21	01/08/24	20/12/24	£1,306.52
	Igloo Energy Supply Ltd	03/10/21	01/08/24	20/12/24	£41,122.71
	Symbio Energy Ltd	03/10/21	01/08/24	20/12/24	£17,446.73
Octopus Energy Ltd	Avro Energy Ltd	26/09/21	31/07/24	20/12/24	£59,111.05
	UK Energy Incubator Hub Ltd	09/07/22	31/07/24	20/12/24	£6,601.08
Total					£125,588.09

<u>Supplier of Last Resort (Negative claims)</u>	<u>Supplier</u>	<u>Appointed from</u>	<u>Submitted to WWU</u>	<u>Value of LRSP Claims¹</u>
British Gas Trading Ltd	Neon Reef Ltd and Social Energy Supply Ltd	21/11/21	20/12/24	-£22,202.44
	Together Energy (Retail) Ltd	23/01/22	20/12/24	-£856,464.81
Shell Energy Retail Ltd	Pure Planet Ltd	17/10/21	20/12/24	-£253,411.04
Total				-£1,132,078.29

- 1) The “Values of LRSP Claims” column above represents the amounts directed by the Authority to be paid to/from WWU, through the miscellaneous pass-through costs ‘MPT’ term for the regulatory year 2025/26, in accordance with Special Condition 6.1; and
- 2) Consent was given by the Gas and Electricity Markets Authority pursuant to Standard Condition 9 (Claims for Last Resort Supply Payment) in respect of the above claims on 13 December 2024.

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Appendix 2

WWU made/received the following payments to/from SoLR's in respect of 2025/26 claims:

<u>Supplier of Last Resort</u>	<u>Supplier</u>	<u>Amount paid/(received)</u>
British Gas Trading Ltd	Neon Reef Ltd and Social Energy Supply Ltd	-£22,202
	Together Energy (Retail) Ltd	-£856,465
E.ON Next Energy Ltd	Enstroga Ltd	£1,307
	Igloo Energy Supply Ltd	£41,123
	Symbio Energy Ltd	£17,447
Octopus Energy Ltd	Avro Energy Ltd	£59,111
	UK Energy Incubator Hub Ltd	£6,601
Shell Energy Retail Ltd	Pure Planet Ltd	-£253,411
	Total	-£1,006,490

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