

## **COde Breakers Prize Draw Terms and Conditions**

1. By entering the prize draw you are agreeing to these prize draw terms and conditions.
2. The prize draw is being run by Wales & West Utilities.

### **Eligibility to enter**

3. The prize draw is open to entrants residing within Wales & West Utilities' network area – Wales and south west England.
4. In entering the prize draw, you confirm that you are eligible to do so and eligible to claim any prize you may win.
5. A maximum of one entry per individual is permitted.
6. The prize draw is free to enter.

### **How to enter**

7. To enter the prize draw simply access the COde Breakers area on our website, complete the game and submit feedback form.
9. Wales & West Utilities will not accept responsibility if contact details provided are incomplete or inaccurate.

### **The prize**

10. The prizes will be Apple iPads 10.2", A10, iPadOS, Wi-Fi, 32GB or similar.
11. Wales & West Utilities use of particular brands as prizes does not imply any affiliation with or endorsement of such brands.
12. The winners will be drawn at random.
13. The prizes are non-exchangeable, non-transferable and no cash alternatives will be offered.
14. We reserve the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.
15. The decision of Wales & West Utilities regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

### **Winner announcement**

16. The winners will be notified via the email provided during feedback submission.
17. Wales & West Utilities will attempt to contact the winner by email up to two times.
18. If the winner does not respond to the emails notifying them of their win within 14 days of the second email, they will lose their right to the prize, and Wales & West Utilities reserves the right to choose and notify a new winner.