

## WWU Connections Administration Fee July 2021

# Briefing Note

### **Background**

WWU currently charges for the design of a new connection where a bespoke design is essential to enable a non standard or complex quotation to be produced. This charge is applied to the quotation that is issued to the customer. The design fee is only recovered from customers that accept and pay for the works to be carried out.

From 19 July when you request a quote to connect businesses and multiple homes to the gas network, you will be charged a design fee of between £182 and £573 – dependent on your expected gas demand/usage. This reflects the amount of work required to produce detailed design plans.

When you've paid the design fee, we'll provide you with a quote for the connection that will be valid for 90 days. If you're happy with the cost, you can accept it and make payment, and we'll contact you to arrange the work. We will finish the work and have you on gas within the timescales agreed.

Connections to individual homes will not be affected by this change.

We notified our regulator, Ofgem, of the proposed change in February 2021. We published our revised Connection Charging Methodology in March and updated our charging document in May. You can read these here:

- Principles and Methods Statement for Connection Charging – March 2021 [WWU Charging Methodology - 4b](#)
- Connections and other Distribution Services Charges – May 2021 [WWU Connections Distribution Services Charges](#)

### **Contacts**

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