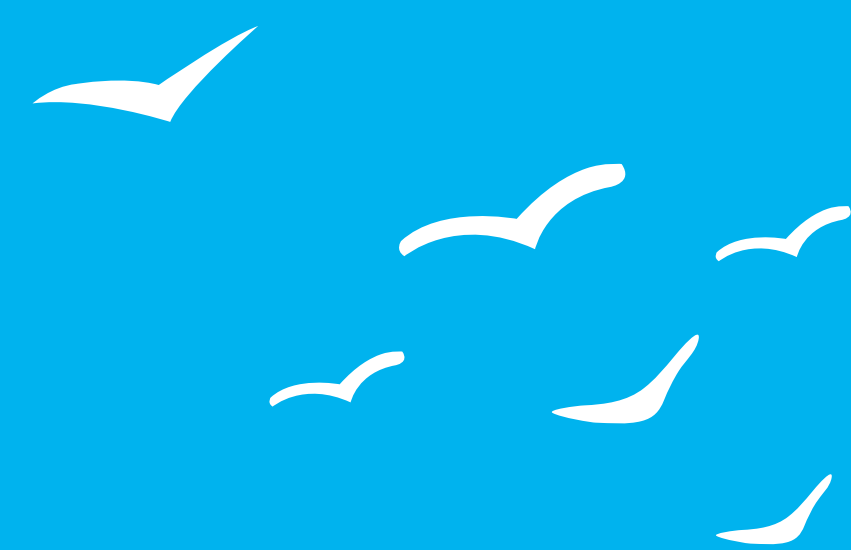
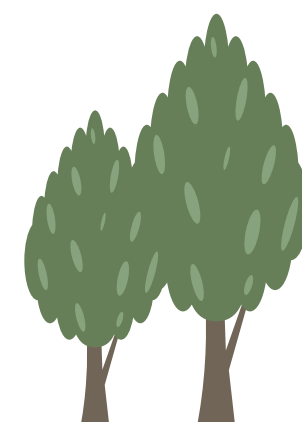


It's time to upgrade the gas pipes in Rhiwbina

Welcome to our information day

Here you can find out more about our plans to invest £2m to upgrade 15km of gas pipes in Rhiwbina.

We hope you find the information helpful. If you have any questions, please do not hesitate to ask one of our colleagues.



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



WALES&WEST
UTILITIES

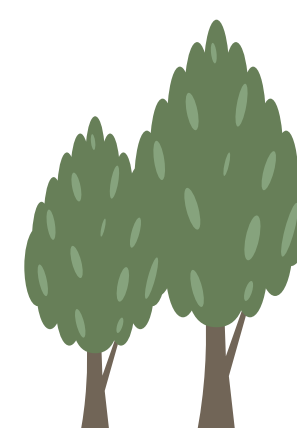
It's time to upgrade the gas pipes in Rhiwbina

To make sure that we keep you and your family safe and warm for generations to come, and to make sure the gas network is fit for the future, we're investing £2m to upgrading the gas pipes in your area, changing them from old metal pipes to new plastic ones.

This work started at the end of July, and is being done by our contract partner Amec Foster Wheeler. We'll be working in Rhiwbina during the remainder of 2016 and into 2017, and we anticipate that we will be finished by Autumn 2017.

Our investment programme has been split into phases, and you can see information on when we'll be working on your street here.

Upgrading old metal gas pipes is a complex job and depending on what we find when we start work, our plans may need to change. We will make sure you are kept updated of our progress.



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



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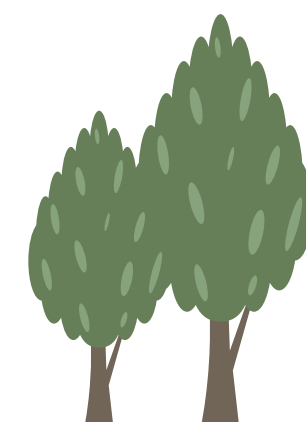
What to expect

You'll notice signs and safety barriers being set up before we start work in your area. We want to cause as little disruption as possible and we use the latest technology to help with this.

We will put in the hours to get the work done as safely and as quickly as we can. We try to keep digging to a minimum, but you'll probably see a few holes in the road or pavement.

There may be traffic lights or temporary road closures which result in delays, but we'll keep you informed. And we'll do what we can to keep the traffic flowing and the roads safe.

We know this work will be disruptive, but it really is essential. We have worked with City of Cardiff Council to keep disruption to a minimum, and we want your views on our work. We know it's only by listening that we can keep you happy.



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



WALES & WEST
UTILITIES

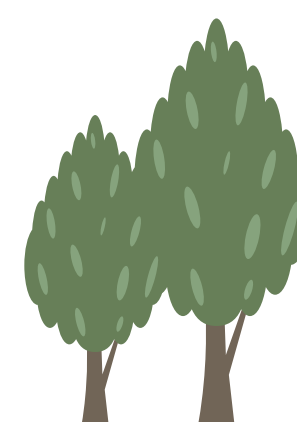
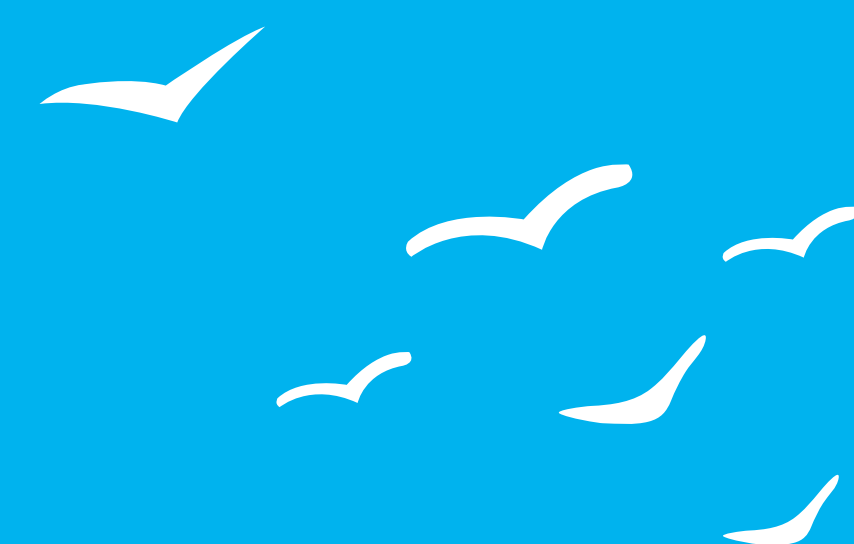
What this means for you

As well as upgrading our network, depending on what your gas service pipe is made out of, we may have to upgrade that too.

If this is the case, we will write to you directly in plenty of time to let you know when we are going to be working at your property and temporarily turning your gas off. This date may change, but we'll let you know if it does.

Gas off for essential work

- An engineer will visit you at least 24 hours before (or put a letter through your door) to tell you the exact time when we will turn off your gas supply.
- On the day, our engineer will turn off your gas and we'll then replace your service.
- We may need to dig on your property, but we'll leave things as they were.
- Our engineers will ask you for feedback once the work is complete.



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



WALES & WEST
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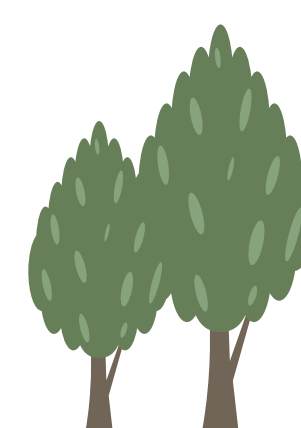
What this means for you

Gas on now you're upgraded

- A different engineer will turn your gas back on
- We'll always try our best for this to be done the same day
- To make sure your gas appliances are safe, we'll need to complete a free gas-safety check
- If you're not home, we'll leave a card for you to call and arrange a time for us to turn your gas back on and to carry out the check
- Once the gas is back on, our engineer will ask for feedback

Finishing the job

- We'll fill in any holes on your land neatly and to a good standard
- Where reasonably possible we'll use the same type of material as the original
- We'll only resurface the part of your drive, path or garden where we've dug
- Our special reinstatement team will make sure we leave you happy



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



WALES&WEST
UTILITIES

Our work in Rhiwbina

This work started at the end of July, and is being done by our contract partner Amec Foster Wheeler. We'll be working in Rhiwbina during the remainder of 2016 and into 2017, and we anticipate that we will be finished by Autumn 2017.

Upgrading old metal gas pipes is a complex job and depending on what we find when we start work, our plans may need to change. We will make sure you are kept updated of our progress.



YOUR GAS EMERGENCY
AND PIPELINE SERVICE



Our work in Rhiwbina

Our investment programme has been split into phases, and you can see information on when we'll be working on your street below



Section A	Address		Estimated start date	Estimated end date
5800245	Brynteg, Rhiwbina, Cardiff	CF14 6TS	Monday, 25 July 16	Monday, 19 September 16
5800445	Clos Yr Wenallt, Rhiwbina, Cardiff	CF14 6TW	Monday, 25 July 16	Monday, 19 September 16
5802384	Clos Y Bryn, Rhiwbina, Cardiff	CF14 6TR	Monday, 25 July 16	Monday, 19 September 16
5800995	Heol Uchaf, Rhiwbina, Cardiff	CF14 6SP	Monday, 19 September 16	Monday, 21 November 16
5803280	Wenallt Court, Rhiwbina, Cardiff	CF14 6LJ	Monday, 19 September 16	Monday, 21 November 16
5801593	Penygraig, Rhiwbina, Cardiff	CF14 6ST	Monday, 19 September 16	Monday, 21 November 16
5802546	Gelli Deg, Rhiwbina, Cardiff	CF14 6SZ	Monday, 19 September 16	Monday, 21 November 16
5802338	Cefn Nant, Rhiwbina, Cardiff	CF14 6SH	Monday, 19 September 16	Monday, 21 November 16
5800341	Cefn Graig, Rhiwbina, Cardiff	CF14 6SW	Monday, 19 September 16	Monday, 21 November 16
5802301	Bryn Bach, Rhiwbina, Cardiff	CF14 6LH	Monday, 19 September 16	Monday, 21 November 16
5800558	Cwm Nofydd, Rhiwbina, Cardiff	CF14 6JX	Monday, 19 September 16	Monday, 21 November 16
5802097	Wenallt Road, Rhiwbina, Cardiff	CF14 6SD	Monday, 21 November 16	Monday, 16 January 17
5800960	Heol Llanishen Fach, Rhiwbina, Cardiff	CF14 6LA	Monday, 23 January 17	Monday, 27 February 17

Section B	Address		Estimated start date	Estimated end date
5800958	Heol Iscoed, Rhiwbina, Cardiff	CF14 6PA	Monday, 6 March 17	Monday, 24 April 17
5800271	Cae Mawr Road, Rhiwbina, Cardiff	CF14 6NX	Monday, 6 March 17	Monday, 24 April 17
5802740	Lon-y-mynydd, Rhiwbina, Cardiff	CF14 6NZ	Monday, 6 March 17	Monday, 24 April 17
5800363	Charlotte Square, Rhiwbina, Cardiff	CF14 6ND	Monday, 6 March 17	Monday, 24 April 17
5801016	Heol-y-felin, Rhiwbina, Cardiff	CF14 6NB	Monday, 6 March 17	Monday, 24 April 17
5801016	Heol-y-felin, Rhiwbina, Cardiff	CF14 6NB	Monday, 26 June 17	Monday, 14 August 17
5803181	Clos Brynderi, Rhiwbina, Cardiff	CF14 6NN	Monday, 6 March 17	Monday, 24 April 17
5802015	Ty-gwyn Road, Rhiwbina, Cardiff	CF14 6NF	Monday, 1 May 17	Monday, 19 June 17
5801003	Heol Y Wern, Rhiwbina, Cardiff	CF14 6NG	Monday, 1 May 17	Monday, 19 June 17
5800951	Heol Hendre, Rhiwbina, Cardiff	CF14 6PJ	Monday, 1 May 17	Monday, 19 June 17
5800444	Clos Yr Aer, Rhiwbina, Cardiff	CF14 6NH	Monday, 1 May 17	Monday, 19 June 17
5802611	Heol Aer, Rhiwbina, Cardiff	CF14 6NJ	Monday, 1 May 17	Monday, 19 June 17
5802386	Clos Yr Hafod, Rhiwbina, Cardiff	CF14 6RD	Monday, 1 May 17	Monday, 19 June 17
5800468	Coed Yr Ynn, Rhiwbina, Cardiff	CF14 6PH	Monday, 1 May 17	Monday, 19 June 17
5800434	Clos Hendre, Rhiwbina, Cardiff	CF14 6PN	Monday, 1 May 17	Monday, 19 June 17
5800993	Heol Ty'n Y Coed, Rhiwbina, Cardiff	CF14 6RA	Monday, 1 May 17	Monday, 19 June 17
5802922	Rhos Llan, Rhiwbina, Cardiff	CF14 6NP	Monday, 26 June 17	Monday, 14 August 17
5802809	Mur Gwyn, Rhiwbina, Cardiff	CF14 6NR	Monday, 26 June 17	Monday, 14 August 17
5802723	Llwyn Rhosyn, Rhiwbina, Cardiff	CF14 6NS	Monday, 26 June 17	Monday, 14 August 17
5800156	Blaen-y-coed, Rhiwbina, Cardiff	CF14 6LL	Monday, 26 June 17	Monday, 14 August 17
5801238	Llwyn Grug, Rhiwbina, Cardiff	CF14 6LN	Monday, 26 June 17	Monday, 14 August 17
5800247	Bryntirion, Rhiwbina, Cardiff	CF14 6NQ	Monday, 26 June 17	Monday, 14 August 17
5800960	Heol Llanishen Fach, Rhiwbina, Cardiff	CF14 6PG	Monday, 26 June 17	Monday, 14 August 17
5800781	Gernant, Rhiwbina, Cardiff	CF14 6NA	Monday, 21 August 17	Monday, 18 September 17
5800131	Beulah Road, Rhiwbina, Cardiff	CF14 6LT	Monday, 21 August 17	Monday, 18 September 17

Section C	Address		Estimated start date	Estimated end date
5800852	Groes Lon, Rhiwbina, Cardiff	CF14 6JT	Monday, 5 September 16	Monday, 24 October 16
5801274	Lon-y-rhyd, Rhiwbina, Cardiff	CF14 6JS	Monday, 5 September 16	Monday, 24 October 16
5801269	Lon-y-dderwen, Rhiwbina, Cardiff	CF14 6JQ	Monday, 5 September 16	Monday, 24 October 16
5802798	Min-y-nant, Rhiwbina, Cardiff	CF14 6JR	Monday, 5 September 16	Monday, 24 October 16
5801270	Lon-y-deri, Rhiwbina, Cardiff	CF14 6JN	Monday, 5 September 16	Monday, 21 November 16
5801259	Lon Ucha, Rhiwbina, Cardiff	CF14 6HL	Monday, 24 October 16	Monday, 31 October 16
5801013	Heol-y-deri, Rhiwbina, Cardiff	CF14 6HA	Monday, 24 October 16	Monday, 14 November 16
5801013	Heol-y-deri, Rhiwbina, Cardiff	CF14 6HA	Monday, 30 January 17	Monday, 13 March 17
5801312	Maes-y-deri, Rhiwbina, Cardiff	CF14 6JJ	Monday, 31 October 16	Monday, 21 November 16
5802553	Glanrhyd, Rhiwbina, Cardiff	CF14 6JL	Monday, 31 October 16	Monday, 21 November 16
5801592	Pen-y-dre, Rhiwbina, Cardiff	CF14 6EH	Monday, 28 November 16	Tuesday, 21 March 17
5801268	Lon-y-dail, Rhiwbina, Cardiff	CF14 6EA	Monday, 28 November 16	Tuesday, 21 March 17
5800998	Heol Wen, Rhiwbina, Cardiff	CF14 6EF	Monday, 28 November 16	Tuesday, 21 March 17
5801255	Lon Isa, Rhiwbina, Cardiff	CF14 6ED	Monday, 2 January 17	Monday, 13 March 17

Section D	Address		Estimated start date	Estimated end date
5800348	Ceiriog Drive, Rhiwbina, Cardiff	CF14 7TU	Monday, 20 March 17	Monday, 28 August 17
5804658	Rhiwbina Hill, Rhiwbina, Cardiff	CF14 6UE	Monday, 20 March 17	Monday, 28 August 17
5801526	Pantmawr Road, Rhiwbina, Cardiff	CF14 7TA	Monday, 20 March 17	Monday, 28 August 17
5800058	Ardwyn, Rhiwbina, Cardiff	CF14 7HB	Monday, 20 March 17	Monday, 28 August 17
5801240	Llwyn Onn, Rhiwbina, Cardiff	CF14 7TS	Monday, 20 March 17	Monday, 28 August 17
5803177	Caer Wenallt, Rhiwbina, Cardiff	CF14 7HN	Monday, 20 March 17	Monday, 28 August 17
5802613	Heol Brynglas, Rhiwbina, Cardiff	CF14 6UJ	Monday, 20 March 17	Monday, 28 August 17
5802508	Fairbrook Close, Rhiwbina, Cardiff	CF14 6UU	Monday, 20 March 17	Monday, 28 August 17
5801013	Heol-y-deri, Rhiwbina, Cardiff	CF14 6HA	Monday, 20 March 17	Monday, 28 August 17
5801236	Llwyd Coed, Rhiwbina, Cardiff	CF14 7TT	Monday, 20 March 17	Monday, 28 August 17
5802742	Lon-y-winci, Rhiwbina, Cardiff	CF14 6UG	Monday, 20 March 17	Monday, 28 August 17
5802192	Y Goedwig, Rhiwbina, Cardiff	CF14 6UL	Monday, 20 March 17	Monday, 28 August 17

YOUR GAS EMERGENCY
AND PIPELINE SERVICE



Thank you...

...for your patience and understanding.
We're doing our best to upgrade gas pipes
in your area as smoothly as we can.

We appreciate that this work will be inconvenient, and we
will keep you updated.

We always try to make sure we work efficiently, and as
safely and as quickly as we can. We take your views very
seriously and review our plans in light of them.

Please fill in a feedback form and let us
know what you think about the information
you have seen and heard here today. Our
colleagues are available to answer any
questions you may have.



Any questions?

Feel free to ask the team on site, give us a call
on 02921 678 455 or Freephone 0800 912 2999,
or email enquiries@wwutilities.co.uk. Alternatively,
you can contact us on social media on the details below.



www.wwutilities.co.uk



facebook.com/wwutilities



[@WWUtilities](https://twitter.com/WWUtilities)

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