

Altering the gas supply to a single domestic or commercial property

We'll be happy to give you an accurate quotation – just fill in the sections below and send us the form.

Any questions?

Opening hours: **8am to 8pm** weekdays **9am to 2pm** Saturdays

Give us a call on **0800 912 2999**.

Or you can apply for a quote online at: www.wwutilities.co.uk

We're here to help.



1. Your details (these are the details we'll use to contact you)

Name:

Company name:

Full address:

Postcode:

SMELL GAS? Please call the gas emergency service: 0800 111 999

Daytime phone:

Mobile:

Email:

Tick the ones below that apply to you.

- | | |
|--|---|
| <input type="checkbox"/> Owner/occupier | <input type="checkbox"/> Local authority or housing association |
| <input type="checkbox"/> Gas supplier | <input type="checkbox"/> Charity |
| <input type="checkbox"/> Housebuilder or developer | <input type="checkbox"/> Consultancy or agent |

Other (please give more details)



Sleep tight

At Wales & West Utilities we are busy raising awareness of gas-safety issues and helping you, our customer, sleep soundly at night.



If you give us an email address, we'll send you your quote direct. We'll also post a printed copy to the address you fill in above.

Would you prefer your quotation in Welsh, in large print or in Braille? Welsh Large print Braille

2. The site details (these are the details of the property we'll be working at)

Full address:

Postcode:

Contact name:

Contact number:

Is the property:

a house? a flat? a commercial building?

If it's a flat or maisonette, which floor is it on?

Existing meter point reference number

You can find this on your meter or on your gas bill.

Is the property listed or within a protected area? Yes No

3. Where would you like your new meter?

Firstly, tell us where the existing meter is. Write a brief description and draw us a sketch – or attach photos when you send this form back to us.

Secondly, where would you like the meter moved to? Write a brief description and draw us a sketch – or attach photos.

4. Reconnecting your meter

Do you have or are you intending on having a smart meter installed?

If you have answered Yes, we'll need to visit your site before giving a quotation. If we move the meter and you lose the gas connection, you will need to contact your supplier.

Yes No

Would you like us to reconnect your gas meter after altering the service pipe?

Yes No

Would you like us to reconnect the pipes inside your house?

Yes No

If known, how many metres of internal pipework would be needed?

If you do not want us to reconnect the pipework inside your house, you won't be able to use gas until you have reconnected. Reconnection can be done by a Gas Safe Engineer. Find one near you by visiting www.gassaferegister.co.uk.

Zoom!

There in a flash

We work hard to make sure our response time to a gas emergency is just a matter of minutes.



Which meter box would you like?

Built-in



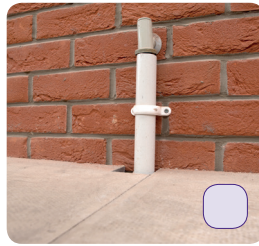
Wall-mounted



Semi-concealed



Internal



Kiosk



The semi-concealed meter box does not allow for smart gas meters. If you will be having smart meters installed, you will need to provide your own gas-meter housing. Only select a kiosk if you need a gas supply over 65KW/hr.

Please tick this box if you will be supplying the meter box or kiosk.

Are there any obstacles along the proposed route? Yes No

(Things like a high wall, ramp, step, stream, change of levels, parking or access to the home can cause an obstacle.)

If Yes, please give details below.

Will the work involve crossing private land you do not own? Yes No

If so, we'll need written permission from the land owner. If Yes, please give details below.

Does anyone living at the property have any communication, access, safety or other specific needs that we should be aware of?

If yes, please give details below (for example, deaf, blind or partially sighted or has mobility issues.)

Yes No

Solid as a rock

It is important to us that you trust us to deliver reliable gas supplies year in year out.

Is there anything else you think we should know?

If you need to change your gas meter, you will also need to contact your current gas supplier to arrange this.

5. Your signature please...

Don't forget to sign and date below! (Handy tip – for new gas supplies, you'll need to choose a gas supplier – they will then fit your new gas meter.)

Name:

Signature: Date:

Wales & West Utilities

Wales & West House
Spoooner Close
Celtic Springs
Coedkernew
Newport NP10 8FZ

Registered in England and Wales number 5046791

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Plain English Campaign

